October 3, 2024

To our Valued Customers and Partners:

We are pleased to announce that **Ernst Flow Industries has joined Ernst Instruments**, formerly known as the John C. Ernst Co. With this move, we commit ourselves to providing reliable solutions, on time and with the best value.

Since 1900 when the Ernst Gage Co. started selling process observation equipment, several other "Ernst" entities branched off from the original. Now we are back together as one company, allowing our combined strengths to improve in ways that matter. Not only will more products and resources be available, but orders will ship faster and with more support.

As we begin this new chapter together, we will make every effort possible to ensure a seamless transition. Existing orders will remain intact, and we will keep you informed with any changes every step of the way. Our dedicated team is ready to help with any questions you may have, and there is an FAQ available to help answer the most common questions. As we move forward, we will listen to your feedback and strive for improvement.

Thank you for your trust, your patronage, and your faith that Ernst Instruments will continue to provide the best value in liquid level, process observation, and flow monitoring instruments. Call us at 888-943-5000 or email us at sales@ernstinstruments.com if you have any questions.

Sincerely,

Corey VanderStad

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General Manager

Ernst Instruments